

# TRMC Board of Managers

## Minutes

May 20, 2024

The Titus County Hospital District Board of Managers met for a regularly scheduled meeting on Monday, May 20, 2024, at 5:30 p.m. in the Williams Conference Room on the 3<sup>rd</sup> Floor of Titus Regional Medical Center in Mt. Pleasant, TX.

**ATTENDEES:** Don Lowry, Tony Rundles, Rob Holliday, Kevin Rose, Trent Abbott, Terry Scoggin (CEO), Dr. Milan Sekulic (CPE), Dr James Bove (COS) and Dr. Will Hooks (CMO).

**ADMINISTRATION:** Patty Boeckmann, Kathy Griffis, Andy Fortenberry and Jeff Drummond (legal)

**VISITORS:** N/A

**CALL TO ORDER:** Don Lowry called the meeting to order at 5:30 p.m., welcomed everyone and certified a quorum.

**Opening prayer was officiated by Terry Scoggin.** Terry paid tribute to one of our nursing staff who passed away, Vickie Slaton. Vickie was a recipient of the Brightwell Nurse award which would have been presented to her in the first week of June.

**The Pledge of Allegiance was led by Andy Fortenberry.**

#### **Canvass of TCHD May 2024 Election**

##### **Discussion, Consideration and Approval of Certification of the May 2024 TCHD Board of Manager Election**

Don Lowry asked for a motion to approve the Certification of the May 2024 TCHD Board of Manager Election

- ❖ **Motion:** A motion was made by Rob Holliday and seconded by Tony Rundles to approve the May 2024 TCHD Board of Manager Election. The motion carried with unanimous vote.

#### **Oath of Office:**

Teri Anderson, Executive Assistant, administered the Oath of Office to:

- ❖ Don Lowry – Precinct 4
- ❖ Trent Abbott – At Large
- ❖ Kevin Rose – At Large

#### **Discussion, Consideration and Approval of TCHD Board Officers**

A discussion was held on the nomination and approval of the TCHD Board Officers as follows:

- ❖ Don Lowry, Chairman
- ❖ Rob Holliday, Vice-Chair
- ❖ Tony Rundles, Secretary

Don Lowry asked for a motion to approve the TCHD Board Officers as nominated

- ❖ **Motion:** A motion was made by Trent Abbott and seconded by Kevin Rose to approve the TCHD Board Officers Don Lowry, Chairman; Rob Holliday, Vice Chair and Tony Rundles, Secretary. The motion carried with unanimous vote.

### Upcoming Events:

Events for the end of May through June were presented. Some event highlights included:

- ❖ EMS Week
- ❖ Brightwell Nurse Recognition Dinner
- ❖ Lunch and Learn

Terry Scoggin was part of the Rural Health Rising Podcast. This recorded episode was produced by the Hillsdale Hospital in Hillsdale, MI, which is focused on bringing awareness to the challenges of rural healthcare in America. The “air” date to be announced and a link provided in a future report.

### CONSENT AGENDA:

#### Recommendations:

- I. Approval of minutes of the TCHD Regular Board Meeting – 4.29.24
- II. Approval of minutes of the TCHD Board Finance Committee Meeting – 4.29.24
- III. Approval of MEC Recommendation to Approve Amendments to Nurse Practitioner – General Privileges
- IV. Approval of MEC Recommendation to Approve Amendments to Physician Assistant – General Privileges

#### Reports

- I. Executive Reports
- II. Current Month Hospital Stats

Don Lowry asked for a motion to approve the Consent Agenda listed items above.

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Trent Abbott to approve the listed Consent Agenda items. The motion carried with unanimous vote.

### CEO UPDATE

#### 2024 Strategic Initiative Update

- 📁 Report submitted each month to the Board and TCOT Providers
  - Revenue Cycle – working with BCBS on payor contract
  - MyChart Utilization
  - Primary Care
    - Lunch and Learn was on May 8<sup>th</sup> with team/providers presenting the updates in TRMC’s Primary Care Service Line
  - New providers
    - Dr. Fred Thurmond, Internal Medicine – May 29<sup>th</sup> – will be covering the FCC/Mt Vernon while Katrina is out.
    - Ashley Veasley, NP 7.1.24 (FCC MP – DeLisi)
    - Tamara Parr, NP 6.17.24 – FCC/Harts Bluff with Ryan Bellaw and Dr. Brad Burrows
    - Kim Humphrey has moved from Neurology to FCC MP – DeLisi
  - FCC’s are in the process of transitioning to Rural Health Clinics
    - Target date is 9.29.24 and policies and processes are being worked

- Urgent Care Center
  - Conversion of the old Williams/Meriwether building is underway
  - Goal is to have this center close to our ED and will be on a first come/first basis on seeing patients with diversion to ED if necessary.
  
- 📌 Health System Update
  - Terry Scoggin provided an overview of how health systems overall are evolving and pivoting from survival to strategy. The main focus with TRMC has been on volumes, gross revenue and expenses. (slides attached)

## **NEW BUSINESS**

TRMC's 2024 Patient Safety Survey has been tabled until next month.

## **RECOMMENDATIONS/REPORTS:**

Dr. Bove provided the following updates:

- 📌 A Medical Staff survey was distributed to providers including AHP's regarding physician burnout. A professional in the industry will be gathering up response information and a training class is anticipated to be scheduled in June or July.
- 📌 The Trauma Policy was reviewed – there was an updated language change on one item on 3.12.24, otherwise no changes needed to be made on the current policy.
- 📌 The current 2024 Medical Staff Bylaws and proposed provisions were sent to legal counsel for review. Goal is to have approval by the August MEC meeting.
- 📌 The 2024 Medical Staff Communication Survey to be repeated with a goal of completion by end of July.

## **Medical Executive Committee (MEC) Recommendation for Medical Staff Appointments and Reappointments:**

The May 2024 Staff Appointments and Reappointments were submitted for review to the Board. There was no further discussion. MEC recommendation unanimously approved by the Board of Managers.

## **TRMC Quality Assurance/Performance Improvement Update:**

### **Patient Experience**

#### 📌 ED Patient Experience NPS

- Slides were presented to the Board and are in their packet for review
- Focus continues on ED real time
  - Currently shows rebounding effect of scores
  - Year to date, NRC has increased with more positive comments
  - Dr. Kinports continues to contact patients and communicates with providers
  - Nurse will discuss with patient to make sure there is an understanding of follow up care and if not clear, will have the physician visit with the patient again to make it clear.

#### 📌 Hospital HCAHPS overall ratings were presented

- Slides were presented to the Board and are in their packet for review.

Don Lowry asked for a motion to approve the TRMC Quality Assurance/Performance Improvement Update

- ❖ **Motion:** A motion was made by Trent Abbott and seconded by Tony Rundles to approve the TRMC Quality Assurance/Performance Improvement update. The motion carried with unanimous vote.

### Health Equity Update

- 📌 Review of TRMC's Submission of CY 2023 Hospital Commitment to Health Equity Structural Measures
  - All questions were answered yes
  - Questions were provided to the Board
- 📌 Update on Titus County Wellness Coalition (TCWC): Grant for Community Health Improvement Plan (CHIP)
  - TRMC has access to a grant to provide a CHIP project for OUR community
  - TRMC will be partnering with Paul Aslin for this service and he will be on site this summer.

### Board Education

THA white paper: Texas Hospitals Strongly Oppose Site-Neutral Payment Cuts was provided to the Board in Board Effect for their review.

### FINANCE REPORT:

#### Financial Report as of April 2024:

- 📌 The April 2024 Financials were presented by Andy Fortenberry.
- 📌 Gross revenue charges of \$31.6MM were under budget by \$430K but exceeded prior year by \$3.6MM. Total Operating Revenue of \$9.8MM was \$199K less than budget and \$1.1MM more than prior year, an increase of 12.6%. Total Operating Expenses of \$10.3MM was less than budget \$197K and increased \$628K from prior year.
- 📌 YTD Gross Revenue charges of \$220MM were under budget by \$3.0MM and exceeded prior year by \$19.5MM. Net Operating Revenue of \$69.2MM was \$96K more than budget and \$6.3MM more than prior year, an increase of 10.0%. Total Operating Expenses of \$74.5MM was over budget \$752K and increased \$6.6MM from prior year.
- 📌 Days Cash on Hand increased from 55 days in March to 59 in April.

### Finance Committee Update

Andy Fortenberry provided the Board with the following updates:

- 📌 Savista – Extended business office functions for billing
- 📌 FinThrive – Claims filing for TRMC and Pediatric clinics
- 📌 Innovo – Revenue Cycle Consultants – optimizing EPIC to its fullest. (see slides attached for progress)
- 📌 Tony Rinkenberger has been named Interim Revenue Cycle Director
- 📌 Established Revenue Cycle Steering Committee beginning in June 2024
- 📌 Rural Health Clinic (RHC) designation

**Don Lowry asked for a vote to approve the recommendation** of the Board Finance Committee for the April 2024 Financials. The vote carried unanimously.

**Discussion, Consideration and Approval of Finance Committee Recommendation to Approve Capital Purchase for EMS**

Andy reviewed the required production timeline of 12 – 16 months for ambulance replacements:

- 👉 Medic 5 replacement
- 👉 Medica 3 next in line replacement

**Don Lowry asked for a vote to approve the recommendation** of the Board Finance Committee for the purchase of Medic 5 and Medic 3 replacement ambulances. The vote carried unanimously.

**Discussion of Future Agenda items**

Don Lowry asked if there were any future items to be posted on the June Board Agenda.

- 👉 Shirley Dickerson of the Titus County Appraisal District will be attending the June 24, 2024 Board Meeting. A check to TRMC will be forthcoming.
- 👉 Yanet Sekulic will be providing a Compliance Committee update to the Board on June 24, 2024.

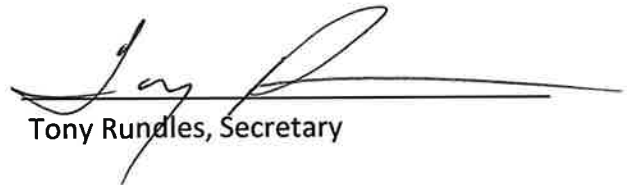
**EXECUTIVE SESSION:** The Board convened to Executive Session at 7:09 p.m. with a unanimous vote.

**REGULAR SESSION:** Regular session reconvened at 8:06 p.m. with a unanimous vote.

**ADJOURNMENT:** Don Lowry adjourned at 8:06 p.m. with a unanimous vote.



Don Lowry, Chairman



Tony Rundles, Secretary