

TRMC Board of Managers

Minutes

March 25, 2024

The Titus County Hospital District Board of Managers met for a regularly scheduled meeting on Monday, March 25, at 5:30 p.m. in the Williams Conference Room on the 3rd Floor of Titus Regional Medical Center in Mt. Pleasant, TX.

ATTENDEES: Don Lowry, Tony Rundles, Rob Holliday, Kevin Rose, Ricky Baker, Trent Abbott, Terry Scoggin (CEO), Dr. Milan Sekulic (CPE) and Dr. Will Hooks (CMO).

ADMINISTRATION: Patty Boeckmann, Kathy Griffis, Andy Fortenberry and Jeff Drummond (legal)

VISITORS: Durbin and Company – Brandon Durbin, Natalie Patterson, and Aaron Milligan, TRMC - Jaime Hart, Mia Rundles, Nichole Quezada, Regina Nabors, Nikki Huggins, Christina Graham, and Melody Burt

CALL TO ORDER: Don Lowry called the meeting to order at 5:31 p.m., welcomed everyone and certified a quorum.

Opening prayer was officiated by Tony Rundles

The Pledge of Allegiance was led by Andy Fortenberry.

EMPLOYEE RECOGNITION:

The following were recognized for their part in TRMC obtaining the first ever “Gold Award” for the Texas Collaborative for Healthy Mothers and Babies (TCHMB) Postpartum Pre-eclampsia in the Emergency Department (PPED). TRMC was one of five hospitals recognized in the State of Texas to achieve this prestigious Gold Award.

🌟 Jaime Hart, Mia Rundles, Nichole Quezada, Regina Nabors, Nikki Magee, Dr. William Harris, Suzanne Magee, and Dr. Chris Mason

Christina Graham and Melody Burt were acknowledged for their significant roles with TRMC achieving recognition as a Leapfrog 2024 Leader in Caring for People Living with Diabetes. TRMC was one of seventeen hospitals across the U.S. to achieve this status with three from the State of Texas – Mt Pleasant, Midland and Burleson. Christina gave kudos to her team; Nikki Magee, Gage Bridwell, Keith Luker and Mary Anderson.

CONSENT AGENDA:

Recommendations:

- I. Approval of minutes of the TCHD Regular Board Meeting – 2.26.24
- II. Approval of minutes of the TCHD Board Finance Committee Meeting – 2.22.24

Reports

- I. Executive Reports
- II. Current Month Hospital Stats

Don Lowry asked for a motion to approve the Consent Agenda listed items above.

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Ricky Baker to approve the listed Consent Agenda items. The motion carried with unanimous vote.

NEW BUSINESS

Discussion, Consideration and Approval of May 2024 TCHD Certification of Unopposed Candidates.

Don Lowry asked for a motion to approve the May 2024 TCHD Certification of Unopposed Candidates.

- ❖ **Motion:** A motion was made by Trent Abbott and seconded by Ricky Baker to approve the May 2024 TCHD Certification of Unopposed Candidates. The motion carried with unanimous vote.

Discussion, Consideration and Approval of May 2024 TCHD Order of Election of Unopposed.

Don Lowry asked for a motion to approve the May 2024 TCHD Order of Election of Unopposed

- ❖ **Motion:** A motion was made by Trent Abbott and seconded by Ricky Baker to approve the May 2024 TCHD Order of Election of Unopposed. The motion carried with unanimous vote.

Discussion with TCHD External Auditors, Consideration and Approval of Audited Fiscal 2023 Financial Report. Brandon Durbin and his team presented the audited summarized financial results for fiscal year 2023. No deficiencies were reported.

Don Lowry asked for a motion to approve the Audited Fiscal 2023 Financial Report

- ❖ **Motion:** A motion was made by Trent Abbott and seconded by Kevin Rose to approve the Audited Fiscal 2023 Financial Report. The motion carried with unanimous vote.

RECOMMENDATIONS/REPORTS:

Medical Executive Committee (MEC) Recommendation for Medical Staff Appointments and Reappointments:

The March 2024 Staff Appointments and Reappointments were submitted for review to the Board. There was no further discussion. MEC recommendation unanimously approved by the Board of Managers.

TRMC Quality Assurance/Performance Improvement Update:

CNO Quality Update:

TRMC's first AHA Nursing Abstract was presented at the International Stroke Conference in February 2024. The Abstract included training of nurses on identifying neurological large vessel occlusion in patients and timely medical management.

EXECUTIVE SESSION: The Board convened to Executive Session at 6:23 p.m. with unanimous vote.

REGULAR SESSION: Regular session reconvened at 6.27 p.m. with a unanimous vote.

CNO Quality Update: (continued)

TRMC is poised to achieve a Leapfrog Hospital Safety Grade Level “A” Score when the results are announced in April 2024. TRMC partnering with Texas Tech for telepsychiatry in the Emergency Department and will be available within the next few weeks. Funding is provided by Texas Legislature and TRMC is a beta site. Hours of telepsychiatry availability will be 2:00 – 9:00 p.m.

Progress continues on our Behavioral Emergency Response Team (BERT) and Confiscation policy. The Bert team consists of two security guards and two ED team members.

CMO Quality Update:

The Medical Staff Quality & Risk Committee

- 📌 The committee headed up by Dr. Michael Henry has taken on the Pediatric Readiness Hospital Initiative. This initiative has developed nurse driven protocols that are in place to help triage pediatric patients to discharge sooner out of the Emergency Department. Dual signoff for medication safety has been implemented.

Chart Reconciliation Project is underway

- 📌 Medication Reconciliation
- 📌 Problem List Reconciliation
- 📌 Discharge and Referral Process

Code Sepsis protocol is included in the Rapid Response Policy which was approved by the Medical Executive Committee.

Patient Experience

📌 **Hospital HCAHPS overall ratings were presented**

- Slides were presented to the Board and are in their packet for review.
- Our MTD/QTD/YTD numbers hit a downward slide
 - There are opportunities in the Emergency Department to improve

📌 **ED Patient Experience NPS**

- Slides were presented to the Board and are in their packet for review
- Great start for the month of March

Don Lowry asked for a motion to approve the TRMC Quality Assurance/Performance Improvement Update

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Kevin Rose to approve the TRMC Quality Assurance/Performance Improvement update. The motion carried with unanimous vote.

Health Equity Update

The Board was provided an article published in February 2024, by the AHA Institute for Diversity and Health Equity: [DEI Data Insights / Leadership and Governance in Hospitals and Health Systems](#). The Board was asked to review.

FINANCE REPORT:

Financial Report as of February 2024:

- 📌 The February 2024 Financials were presented by Andy Fortenberry.
- 📌 Gross revenue charges of \$30.9MM were under budget by \$168K but exceeded prior year by \$4.3MM. Total Operating Revenue of \$9.95MM was \$270K more than budget and \$1.77MM more than prior year, an increase of 17.7%.
- 📌 Total Operating Expenses of \$10.9MM was more than budget \$544K and increased \$1.5MM from prior year.
- 📌 YTD Gross Revenue charges of \$156MM were under budget by \$471K and exceeded prior year by \$13.9MM. Net Operating Revenue of \$49.4MM was \$774K more than budget and \$5.4MM more than prior year, an increase of 10.9%. Total Operating Expenses of \$53.4MM was over budget \$981K and increased \$5.2MM from prior year.
- 📌 Days Cash on Hand for the month of February increased slightly from prior month from 57 days to 58 days.

Finance Committee Update

Andy Fortenberry provided the Board with the following updates:

- 📌 Revenue Cycle
 - FinThrive
 - Savista
 - Change Healthcare
- 📌 Labor Management Solution
- 📌 Financial Audit

Don Lowry asked for a vote to approve the recommendation of the Board Finance Committee for the February 2024 Financials. The vote carried unanimously.

CEO Update

Upcoming events:

- 📌 Doctor's Day BBQ lunch on March 28th
- 📌 All Staff Townhall Meeting was rescheduled for April 16th
- 📌 TRMF Gala is going to be held on April 27th
 - Proceeds from the event will be used to build two individual infusion rooms at the Cancer Center.

Discussion of Future Agenda items

Don Lowry asked if there were any future items to be posted on the April Board Agenda. None were noted.

EXECUTIVE SESSION: The Board convened to Executive Session at 7:18 p.m. with a unanimous vote.

REGULAR SESSION: Regular session reconvened at 8:18 p.m. with a unanimous vote.

ADJOURNMENT:

Don Lowry adjourned at 8:18 p.m. with a unanimous vote.



Don Lowry, Chairman



Tony Rundles, Secretary