

TRMC Board of Managers

Minutes

February 27, 2023

The Titus County Hospital District Board of Managers met for a regularly scheduled meeting on Monday, February 27, 2023, at 5:30 p.m. in the Medical Plaza Conference Room on the 3rd Floor of Titus Regional Medical Plaza Building in Mt. Pleasant, TX.

ATTENDEES: Don Lowry, Tony Rundles, Rob Holliday, Royce Carr, Trent Abbott, Kevin Rose, Terry Scoggin (CEO), Dr. James Bove (COS), Dr. Milan Sekulic (CPE), Dr. Colton Bradshaw (VP Medical Affairs), and Dr. Will Hooks (CMO).

ADMINISTRATION: Kathy Griffis, Patty Boeckmann, Andy Fortenberry, Chris Torres, and Karl Garcia.

CALL TO ORDER: Don Lowry called the meeting to order at 5:45 p.m., welcomed everyone and certified a quorum.

VISITORS: N/A

Marketing – Telling our Story

Terry reviewed key events for the month of March

- 📅 All Staff Town Hall is March 7th at 5:30 p.m. at First Baptist Church, Mt Pleasant
- 📅 Lunch & Learn is March 8th
- 📅 Billboard on I30 East proudly displaying TRMC as a Nationally Recognized Maternal Hospital

CONSENT AGENDA:

Recommendations:

- I. Consider and approve minutes of the TCHD Regular Board Meeting – January 30, 2023
- II. Consider and approve minutes of the TCHD Called Board Meeting – February 24, 2023
- III. Consider and approve minutes of the Board Finance Committee – January 26, 2023

Reports

- I. Executive Reports
- II. Current Month Hospital Stats
- III. OR Endo Case Log Volume Report

Don Lowry asked for a motion to approve the Consent Agenda listed items above.

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Royce Carr to approve the listed Consent Agenda items. The motion carried with unanimous vote.

Discussion, Consideration and Action regarding Taxpayer Request for Refund

Andy Fortenberry spoke about local entity requesting a waiver of a late fee in the amount of \$2,700 on business property taxes for year 2022. Circumstances were reviewed.

Don Lowry asked for a motion to approve the Waiver of Late Fee in the amount of \$2,700.

- ❖ **Motion:** A motion was made by Rob Holliday and seconded by Trent Abbott to approve the Waiver of Late Fee in the amount of \$2,700. The motion carried with unanimous vote.

RECOMMENDATIONS/REPORTS:

Medical Executive Committee (MEC) Recommendation for Medical Staff Appointments and Reappointments:

Dr. James Bove presented the February 2023 Medical Staff Appointments and Reappointments to the Board. There was no further discussion. Recommendation unanimously approved by the Board of Managers.

TRMC Quality Assurance/Performance Improvement Update:

Dr. Hooks and Kathy Griffis updated the Board on updated governance protocols being developed. The Quality Program Matrix was presented by Kathy Griffis (slides attached).

- **Clinical Quality:** The new QAPI Committees under Clinical Quality representing green now have named Chairs for these committees. Toolkits have been provided: Charter, Tracker (tracking data evidenced based, measurable and outcome driven), Heatmap (color coded to see deficiencies), and RCA (root cause analysis) criteria has been defined.
- **Patient Safety & Quality Committee:**
 - **Quality:** This committee has been revamped and redesigned to be compliant with Infection Control and Joint Commission readiness. Practice drills are more systematic and on a schedule.
 - **Safety:**
 - **Mechanical Failure:**
 - **Manufacture recalls, equipment needs**
 - **Process Failure:**
 - Trended Variance- PDSA
 - **Human Failure:**
 - Events are referred to Nursing Peer Review or Medical Staff Department Quality, Regulatory Body
- **Medical Staff Quality:** This committee has also been revamped and Consent Agenda scorecards have been built by QAPI and approved by the Medical Committees. Developing Vizio with input from CMO and CNO to have more standardization around committee suggestions.
- **Quality Safety & Medical Risk Committee (revamp):**
 - **Quality:** Leapfrog report card, JC Tracer Rounds report and patient experience.
 - **Safety:** RCA, QAPI Dashboards and PDSA projects
 - **Risk:** Utilization Management reports
- **Executive Quality:** RCA (root cause analysis) performed on maternal code blue. Provided Board with insight to help understand what is being done.

- **Current Events:**
 - RCA Training
 - Skills Fair
 - Click boxes reduced and more hands on
 - Handwashing Compliance
 - This is being closely monitored
 - Drill Expansion
 - Code Blue every floor, Code Pink, Mass Transfusion, etc
- **BHU Daily Patient Audits:** Kathy Griffis reviewed the last quarter 2022 plus January 2023 BHU Daily and Weekly Patient Audits (see attached slide)

FINANCE REPORT:

Discussion, Consideration and Action regarding Fiscal 2022 Audited Financial Statements

Andy Fortenberry presented Durbin and Company's current year results for Fiscal 2022 Audited Financial Statements ending September 30, 2022. (summary slides attached). Graphs showing statistical comparisons to previous years on liquidity, profitability, utilization, and the bottom line were presented.

Current Events:

- ✚ RAPPS - Rural Access to Primary and Preventive Services Program
- ✚ CHIRP – Comprehensive Hospital Increased Reimbursement Program
- ✚ TIPPS – Texas Incentives for Physicians and Professional Services

Financial Report as of January 2023:

The January 2023 Financials were presented by Andy Fortenberry. New bar graphs of Clinical Line Operating Expenses and Net Patient Revenue have been designed and will be presented going forward. Gross Revenue for January 2023 came in at \$29.6M vs. prior year at \$29.2M. Excess Revenue came in at (\$252K) vs Budgeted amount of (\$284K). A 13-month trending report on Net Patient Revenue – Payroll and Professional Expenses was reviewed year to date. Cash collections for January 2023 came in at \$7.3M

Don Lowry asked for a vote to approve the recommendation of the Board Finance Committee for the Fiscal 2022 Audited Financial Statements and the January 2023 Financials. The vote carried unanimously.

NEW BUSINESS:

TRMC Health Equity Update: Terry Scoggin presented the New Hospital IQR Health Equity Measures which will be required reporting. This report is an attestation-based measure reflecting implementation of equity related practices in five domains (11 practices total). This endeavor is a Joint Commission Health Equity standard for hospitals effective January 1, 2023. (slides attached)

Discussion, Consideration and Action regarding Titus Regional Health System Multi -Year Strategy Summary: 2023 – 2026

Terry Scoggin reviewed a single page, front and back, document outlining key goals, TRMC's mission/vision and strategy plans for 2023 – 2026, and it's focus on the expansion of primary care and specialty medical services across an 8-county region.

Don Lowry asked for a motion to approve the Titus Regional Health System Multi-Year Strategy Summary: 2023 – 2026.

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Royce Carr to approve the Titus Regional Health System Multi-Year Strategy Summary: 2023 – 2026. The motion carried with unanimous vote.

Patient Experience:

Net Promoter Scores and the 2023 Emergency Department real time month to date data were presented. Working on Fast Track, hiring of nurses and door in to discharge at 90 minutes. Complete transparency with physicians on real time data. Consistently working with TCOT and the Hospital on hardwiring greetings and key words to have superior patient experience.

CEO Update:

ED RFP: The Emergency Department RFP was awarded to Dr. Edward Kinports d/b/a East Texas Medical Services. Dr. Houston Harris will serve as their Medical Director and they will initially keep all current providers and AHP's and augment with locums. A strategic planning session to be scheduled within 30 days to set metrics and plan for improvement. The long-term strategy is to fill the Emergency Department full time positions with local physicians.

Oncology: Cynthia Gaddy will serve as the Interim Executive Director of the Oncology Center with Yanet Sekulic serving as the Project Manager. A letter of intent has been signed with Methodist Richardson for recruiting of medical and radiation oncologists and key action steps have been established. 19 weeks to opening day with a target date of July 7, 2023.

Terry continued to discuss other rural hospitals and their current landscape: Wise Regional Health System announced they have signed a letter of intent to join Medical City Healthcare. Hill Country Memorial Hospital has signed into an agreement with Medical City Healthcare as well.

AHA Rural Health Care Leadership Conference: Slides (attached to minutes) will be distributed to the Board of Terry Scoggins' recent attendance to this conference in mid-February.

Discussion of Future Agenda items

Don Lowry asked if there were any future items to be posted on the March Board Agenda. There were none.

EXECUTIVE SESSION: The Board convened to Executive Session at 7:24 p.m.

REGULAR SESSION: Regular session reconvened at 8:00 p.m. with a unanimous vote.

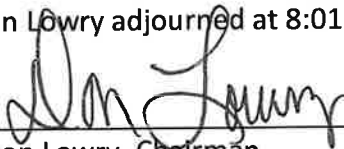
Discussion, Consideration and Action regarding the Emergency Department Physician Agreement was discussed in Executive Session

Don Lowry asked for a motion to approve the Emergency Department Physician Agreement


- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Trent Abbott to approve the Emergency Department Physician Agreement. The motion carried with unanimous vote.

ADJOURNMENT:

Don Lowry adjourned at 8:01 p.m. with a unanimous vote.



Don Lowry, Chairman



Tony Rundles, Secretary