

TRMC Board of Managers

Minutes

February 26, 2024

The Titus County Hospital District Board of Managers met for a regularly scheduled meeting on Monday, February 26, at 5:30 p.m. in the Williams Conference Room on the 3rd Floor of Titus Regional Medical Center in Mt. Pleasant, TX.

ATTENDEES: Don Lowry, Tony Rundles, Rob Holliday, Kevin Rose, Ricky Baker, Trent Abbott, Terry Scoggin (CEO), Dr. James Bove (COS), Dr. Milan Sekulic (CPE) and Dr. Will Hooks (CMO).

ADMINISTRATION: Patty Boeckmann, Kathy Griffis, Andy Fortenberry and Jeff Drummond (legal)

VISITORS: Ron Barker, Shandra VanReeman, Linda Blount and Katie White

CALL TO ORDER: Don Lowry called the meeting to order at 5:27 p.m., welcomed everyone and certified a quorum.

Opening prayer was officiated by Katie White. Ms. White has been a volunteer chaplain at TRMC for the past 20+ years. She is part of a team who dedicates their time one day a week providing comfort and prayer to patients.

The Pledge of Allegiance was led by Andy Fortenberry.

EMPLOYEE RECOGNITION:

On behalf of the Board and the Executive Staff, two recipients will be receiving a **Community Award** at the Gala event on April 27, 2024. Katie White will be presented with a **Community Award** recognizing her continued support and our appreciation as Lead Chaplain at TRMC for the past 20+ years. Linda Blount is the second recipient of a **Community Award** recognizing her role as part of the volunteer Auxiliary of TRMC. Linda touches everyone as an ambassador to Titus, marketing and patient experience. Her time here expands over 23 years.

Dr. Paul Meriwether will be this years' recipient of the Lifetime Achievement Award to be presented the evening of the Gala.

FCC Mt Pleasant was recognized for receiving the Reader's Choice Awards for Titus County Best Clinic for 2024.

CONSENT AGENDA:

Recommendations:

- I. Approval of minutes of the TCHD Regular Board Meeting – 1.29.24
- II. Approval of minutes of the Called Board Meeting – 2.19.24
- III. Approval of minutes of the TCHD Board Finance Committee Meeting – 1.29.24

Reports

- I. Executive Reports
- II. Current Month Hospital Stats

Don Lowry asked for a motion to approve the Consent Agenda listed items above.

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Ricky Baker to approve the listed Consent Agenda items. The motion carried with unanimous vote.

RECOMMENDATIONS/REPORTS:

Medical Staff Update / Dr. James Bove

- 📄 The Medical Executive Newsletter for February 2024 was presented to the Board. The newsletter consists of brief reports from each department chair with different sections for Medical Staff and Administration. The March 2024 Newsletter is currently under review for distribution.

Medical Executive Committee (MEC) Recommendation for Medical Staff Appointments and Reappointments:

Dr. James Bove presented the February 2024 Staff Appointments and Reappointments to the Board. There was no further discussion. Recommendation unanimously approved by the Board of Managers.

TRMC Quality Assurance/Performance Improvement Update:

CNO Quality Update:

- 📄 Leapfrog Safety Grade projections are Level "A" and due to come out in April 2024.
- 📄 Data slides presented:
 - Patient Volume based on arrival date
 - Left without being seen rates of 2023
 - Median LOS all patients in HRS
 - Admission LOS in HRS
 - Admission Throughput Times in Minutes
 - A gap analysis will be done for January data on Bed Request to Assigned vs Bed Assigned to patient in bed.
 - Working to get patients queued up at night to discharge next day

CMO Quality Update:

- 📄 Prescribing Med Errors by Department
 - Re-education with physicians and staff ongoing
 - Double-checks and fail safes are working

Patient Experience

- 📄 Hospital HCAHPS overall ratings were presented
 - The December 2023 ratings came in above NRC average

📌 ED Patient Experience NPS

- 100% of comments are physician based with a few scatterings of them being nurse based
- ICare training will continue with Tiffani Hester in the ED with at the elbow training
- Weekly trend data is up – focus is on service recovery in ED

Don Lowry asked for a motion to approve the TRMC Quality Assurance/Performance Improvement Update

❖ **Motion:** A motion was made by Kevin Rose and seconded by Trent Abbott to approve the TRMC Quality Assurance/Performance Improvement update. The motion carried with unanimous vote.

Health Equity Update

- 📌 TCWC Minutes were provided in the Board Packet
- 📌 Service Area Data slides provided in the Board Packet for review

FINANCE REPORT:

Financial Report as of January 2024:

- 📌 The January 2024 Financials were presented by Andy Fortenberry.
- 📌 Gross revenue charges of \$31.9MM were under budget by \$1.1MM but exceeded prior year by \$2.2MM. Net Operating Revenue of \$9.98MM was \$217K less than budget and \$635K more than prior year, an increase of 6.8%.
- 📌 Total Operating Expenses of \$10.9MM was more than budget \$231K and increased \$868K from prior year.
- 📌 YTD Gross Revenue charges of \$125MM were under budget by \$304K and exceeded prior year by \$9.6MM. Net Operating Revenue of \$39.4MM was \$504K more than budget and \$3.6MM more than prior year, an increase of 10.2%. Total Operating Expenses of \$42.5MM was over budget \$437K and increased \$3.7MM from prior year.
- 📌 Days Cash on Hand for the month of January declined to 57 days as compared to 62 days for prior month.

Finance Committee Update

- 📌 Due to a Cyber attack which afflicted Change Healthcare, TRMC shut off and disabled Change accounts. Change Healthcare was our clearing house for claims.
- 📌 We have been progressing with FinThrive as our new clearing house for claims and we are currently accelerating this process.
- 📌 Provider education is being formalized with Savista for coding patterns and processes to reduce coding denials. We are continuing to stand up the improved self-pay contract with Savista.

Don Lowry asked for a vote to approve the recommendation of the Board Finance Committee for the January 2024 Financials. The vote carried unanimously.

NEW BUSINESS

Auxiliary Quarterly Report Q4 2023

The Quarterly Auxiliary Report was presented by Linda Blount. The Auxiliary has donated \$16K to the Cancer Center to add two private rooms along with the existing bay area for treatment.

Don Lowry asked for a motion to approve the Quarterly Auxiliary Report Q4 2023

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Rob Holliday to approve the Quarterly Auxiliary Report Q4 2023. The motion carried with unanimous vote.

TRMC Specialty Center

An update on the TRMC Specialty Center was given to the Board and slides presented. Discussion surrounded the rationale and strategy for the building. Estimated costs on the development and equipment purchases were provided for informational purposes. A detailed report will be shared with the Board by Patty Boeckmann and Andy Fortenberry.

Discussion of Future Agenda items

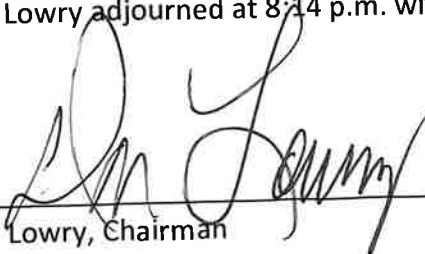
Don Lowry asked if there were any future items to be posted on the March Board Agenda. None were noted.

EXECUTIVE SESSION: The Board convened to Executive Session at 6:47 p.m.

REGULAR SESSION: Regular session reconvened at 8:14 p.m. with a unanimous vote.

ADJOURNMENT:

Don Lowry adjourned at 8:14 p.m. with a unanimous vote.


Don Lowry, Chairman
Tony Rundles, Secretary